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FDI Collateral Management introduces new solution for outsourcing vehicle title requests.

Sacramento, California June 6, 2010 — FDI Collateral Management is pleased to announce the release of its new consumer-facing solution for processing vehicle title requests. **Created specifically to meet the needs of financial institutions, mytitlesupport.com is an Internet-based service that allows lenders to outsource the vehicle title requests they currently field from borrowers, dealers, lenders, and other third parties.**

The first service of its kind, mytitlesupport.com transfers the management, support, and fulfillment of requests for items such as duplicate titles and lien satisfactions to FDI, which supplements its Web-driven processing with traditional call center support. The result is significant cost and time savings for lenders who are now able to outsource the labor-intensive and time-consuming process of handling these requests.

“FDI is excited by the positive market reaction to mytitlesupport.com,” states FDI President, Chris Hodge.

“Mytitlesupport.com enables lenders to outsource what tends to be a specialized and time-consuming support activity, thereby reducing their own workload at substantial cost savings.”

“It’s rewarding when you introduce a service offering that all participants benefit from,” he continues. “In the case of mytitlesupport.com, those benefits are threefold: the requestor receives timely information; the lender is able to reduce costs and free up resources; and FDI is able to expand its service offerings to lenders.”

Because FDI is the nation’s leading provider of title administration services, lenders can be confident their customers are receiving the knowledgeable support and expeditious results that only a company specializing in vehicle title processing and management can offer. “The design and development of the mytitlesupport.com service was the direct result of listening to our clients express interest in outsourcing other title-related customer support activities,” said FDI’s EVP and Product Manager, Bev DeVine. “We realized that servicing title requests was not only labor-intensive, but it also created an expense for financial institutions that they had no real way of recovering.”

Outsourcing title requests through mytitlesupport.com allows financial institutions to reduce administration costs and reallocate existing resources to focus on core business activities. By collecting service fees from requestors, lenders can also take advantage of the opportunity to turn what was an unrecoverable business expense into a cost recovery opportunity.

Highlights of the mytitlesupport.com service include:

- A customized entry point branded with the financial institution’s logo
- Both online and call center support
- Multiple electronic payment options
- Receipts issued to both the requestor and the lender
- The ability to satisfy requests for lien satisfaction and duplicate title on paid-off accounts
- Requestor activity monitoring through online reports

Mytitlesupport.com is FDI’s latest effort to make title administration easier for the vehicle lending industry. To learn more about mytitlesupport.com – or for more information on FDI’s other service options, please contact Bev Devine at (916) 730-4230 or bdevine@fdielt.com.

FDI, a wholly owned subsidiary of triVIN, Inc., is the nation’s leading provider of integrated paper and electronic vehicle collateral solutions for automotive lenders. These capabilities have helped over 2,400 lienholders reduce costs and improve customer satisfaction. For further information, please visit www.fdielt.com. TriVIN provides manual and electronic solutions that streamline motor vehicle credentialing for all sectors of the automobile industry throughout the nation. To learn more about triVIN’s cutting-edge solutions, call 800.876.2312, email maudette@trivininc.com, or visit www.trivin.com. American Capital, Ltd., the primary equity holder of triVIN, is a publicly traded private equity firm and global asset manager. Founded in 1986, American Capital has \$12 billion in capital resources under management and eight offices in the U.S., Europe and Asia. For further information, please refer to www.americancapital.com. # # #